





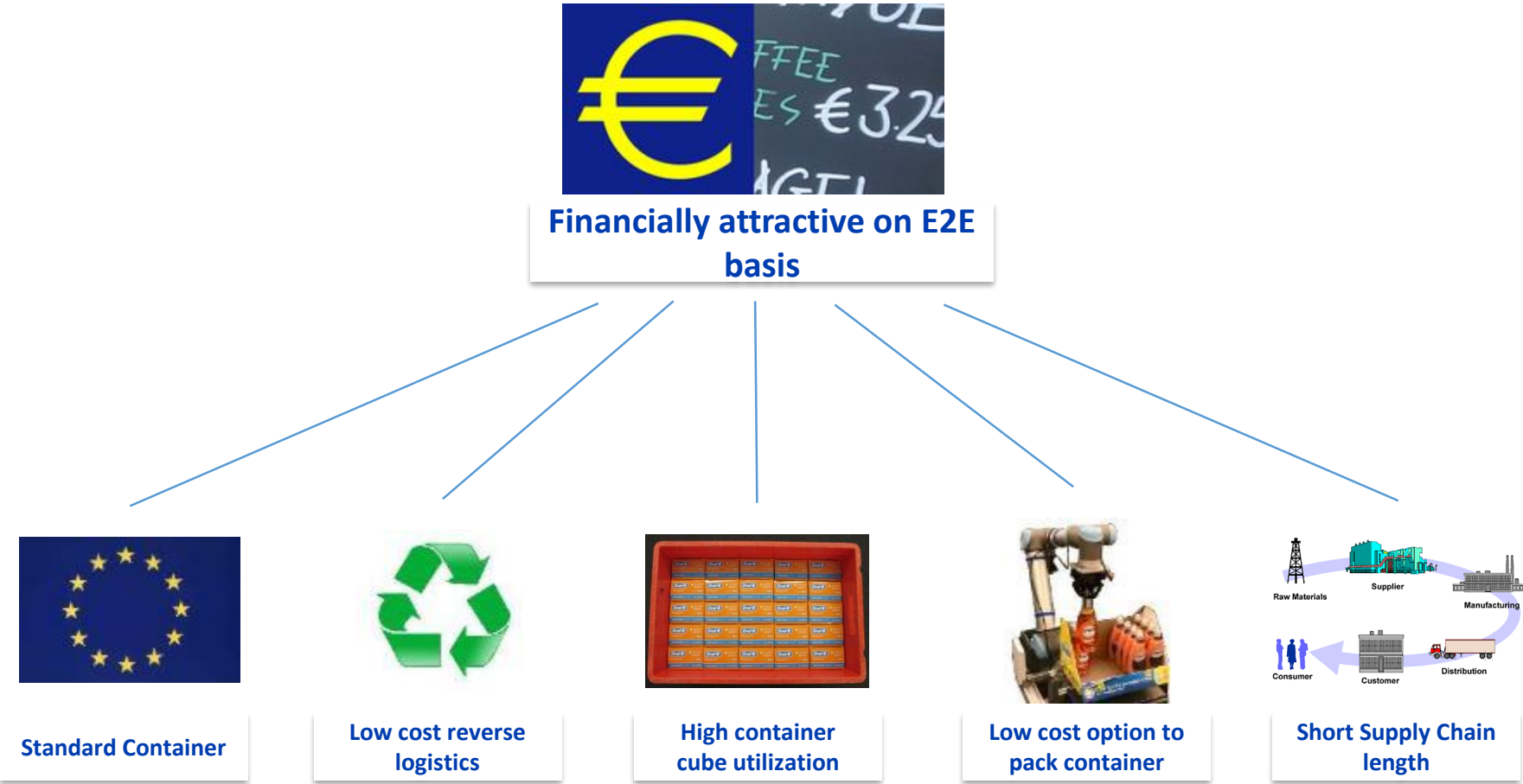




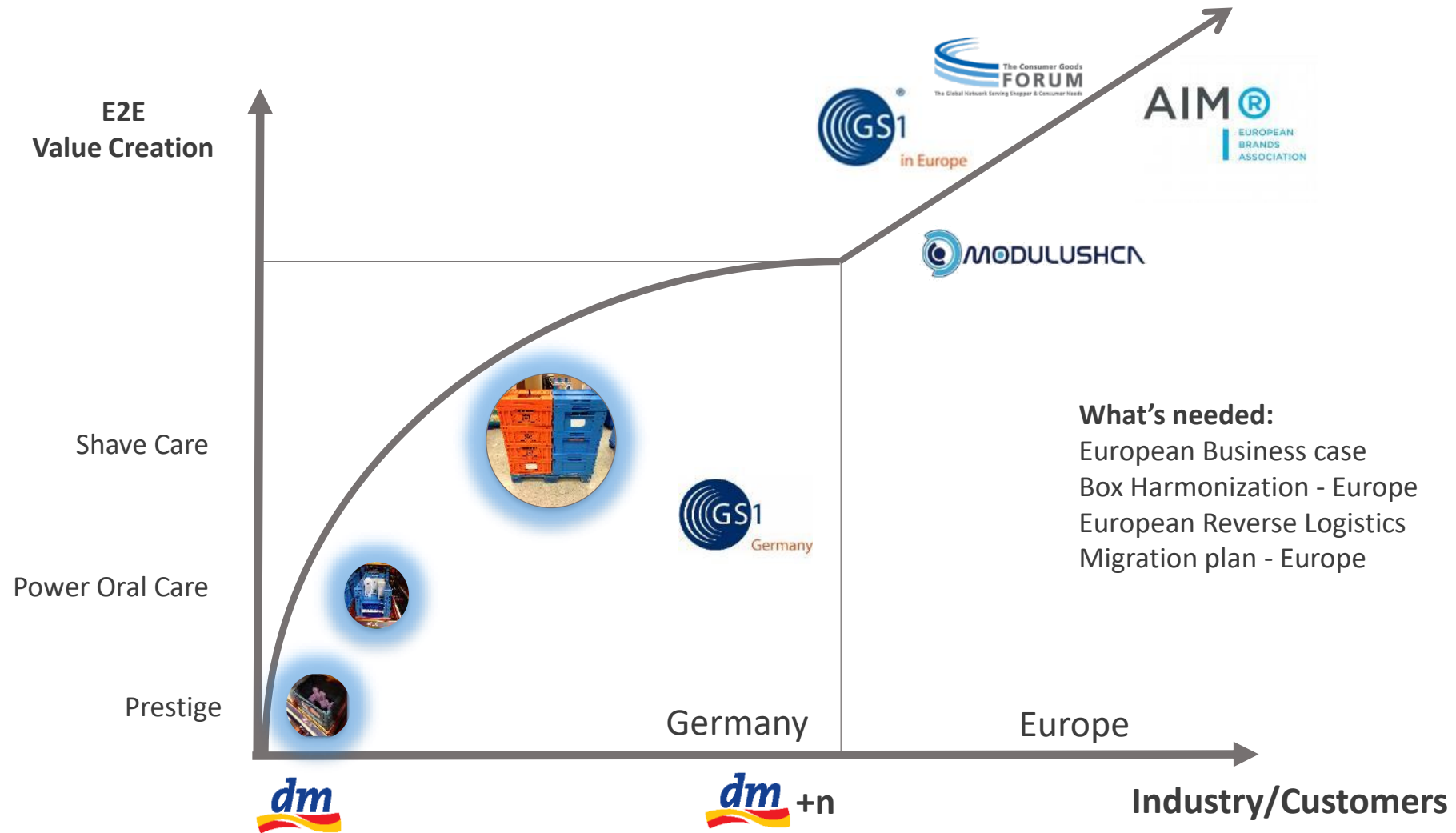




# Learning: Key financial drivers for Orange Box



# Next Steps in reusable container project



With one **BOX!**



00:11



01:59



## Scenario 1

medium likelihood

### Business Case Negative

Stay in one-way outercases and drive ISO-Modular dimensions and optimal packaging size

Confirmed by GS1

most likely

## Scenario 2

### Business Case Positive

for certain product categories

ShaveCare, OralCare, SkinCare

Scale – other SMOs/Customers to join. (UK Boots, PL Rossmann, NA Walgreens & Walmart)

## Scenario 3

low likelihood

### Business Case Positive

for all product categories

Convince RBUs that 'Orange Box' is needed for DACH Business

Scale - other SMOs/Customers to join.

Engage Shave, Skin and OralCare GBU to create ongoing pilot/first SKUs in boxes

But we want to go global.....2017



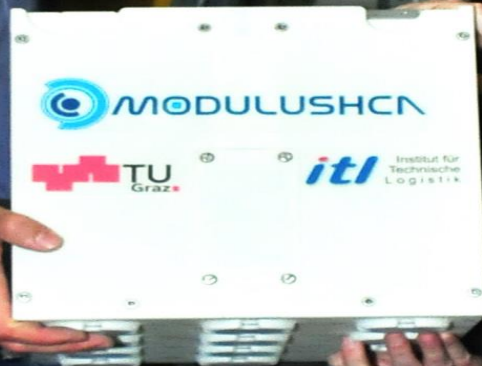


# CREATIVITÀ NIENTE

SENZA UN PROGETTO



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QUALIFICHE PROFESSIONALI UFFICIALI



**IPIC 2017**

# Hyperconnected Pickup & Delivery Locker Networks

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Benoit Montreuil**

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Louis Faugère – 4<sup>th</sup> International Physical Internet Conference,  
Graz, Austria (2017)





# Pickup & Delivery Lockers



Sources: [dhl.com](http://dhl.com), [inpost.pl](http://inpost.pl)

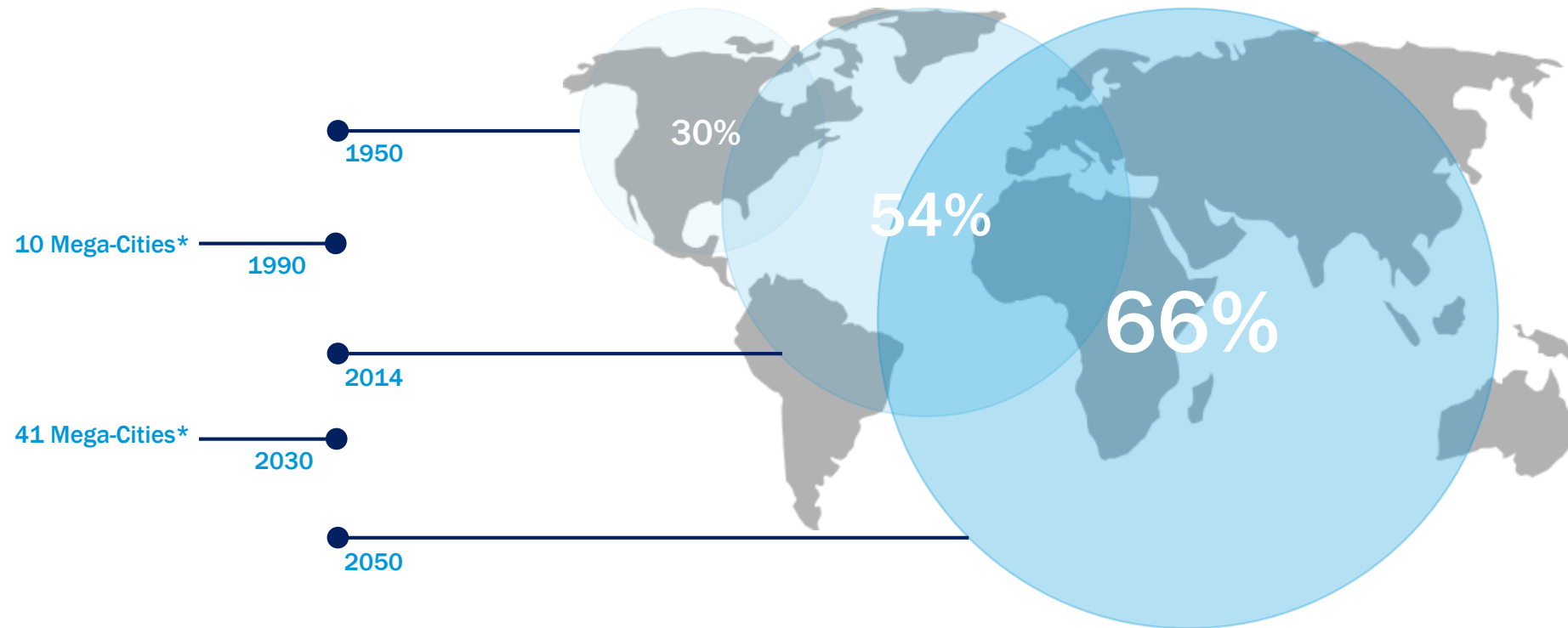
# Presentation Outline

- Why Pickup & Delivery Lockers?
- Hyperconnected City Logistics
- 4 Incremental Designs for P/D Lockers:
  - Fixed Configuration Smart Locker Banks
  - Exploiting Modular Towers
  - Exploiting Modular Lockers
  - Exploiting PI Handling Containers
- Conclusions



# Why Pickup & Delivery Lockers?

## World's Population Global Urbanization



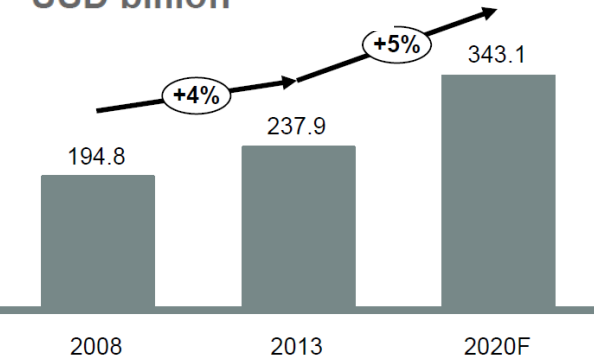
\*Cities of 10+ millions inhabitants

Data from United Nations' World Urbanization Prospects – 2014 Revision (<https://esa.un.org/unpd/wup/>)

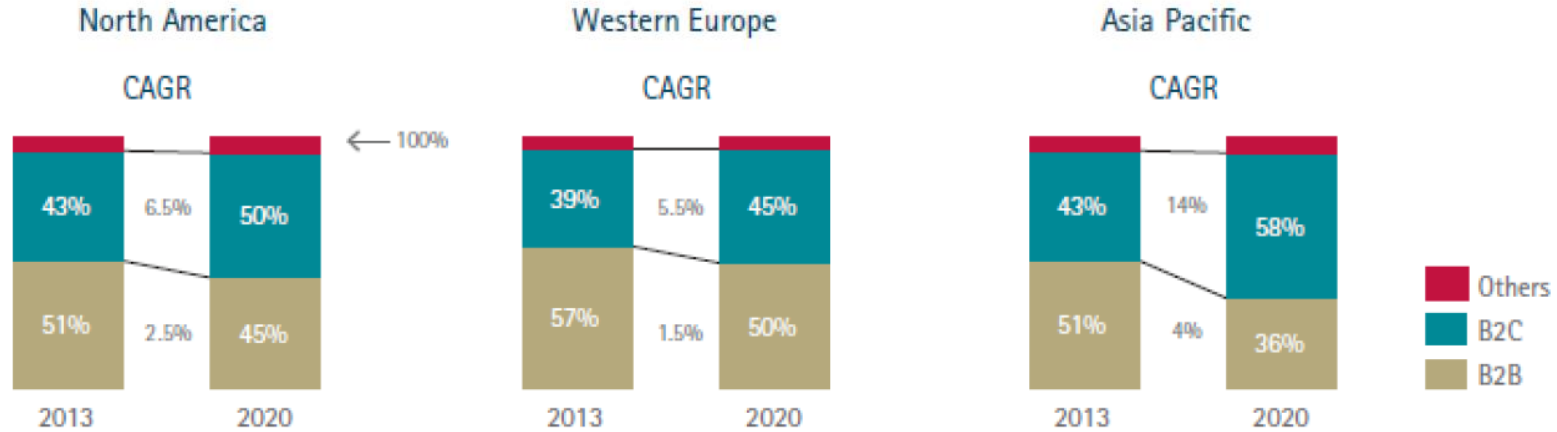
# Why Pickup & Delivery Lockers?

## Courier, Express & Parcel (CEP) Industry Trends

Global market size  
USD billion



B2B versus  
B2C versus  
other  
volume<sup>3</sup>  
breakdown

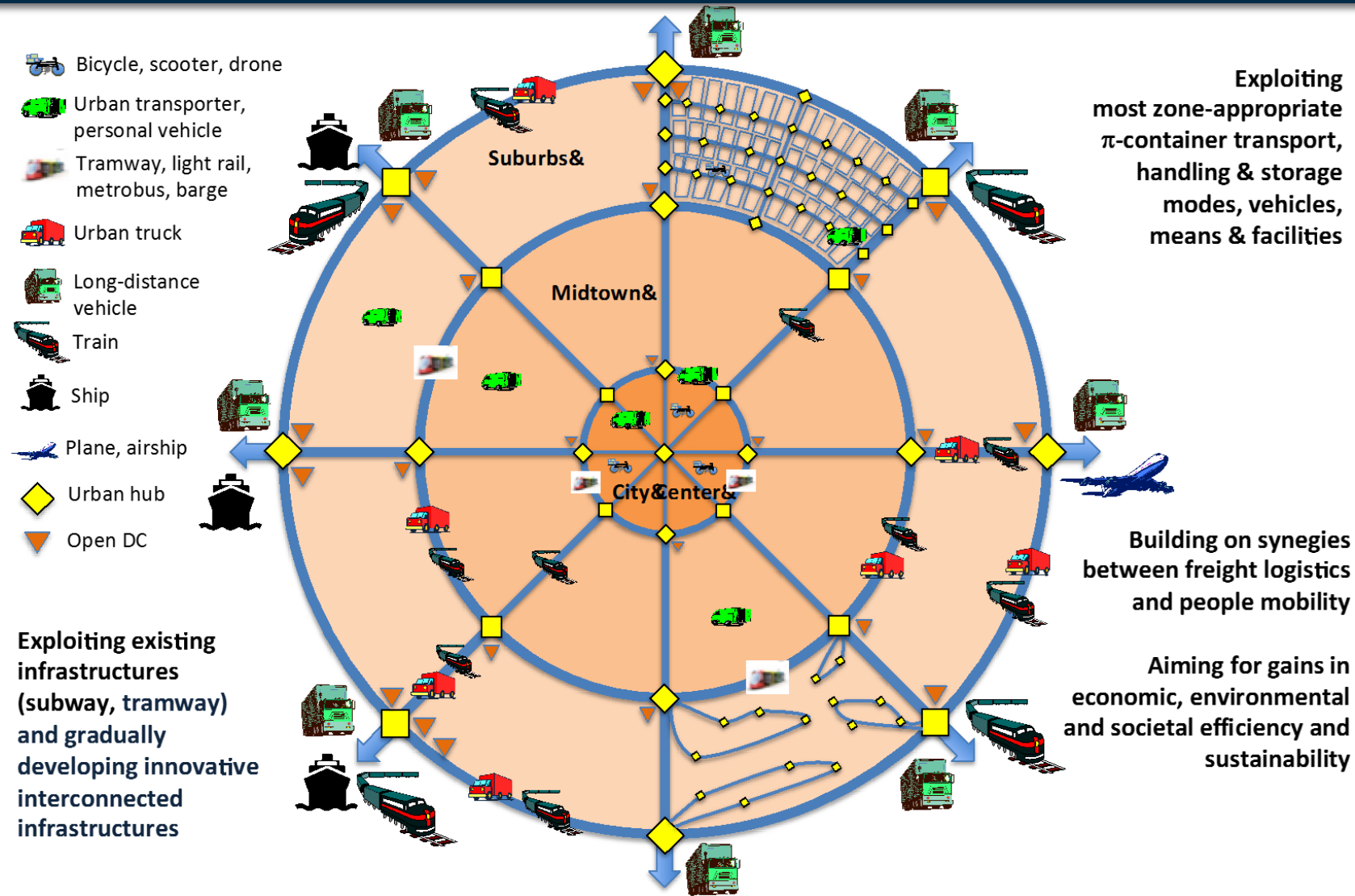


Market	APAC	N. America	W. Europe	Europe Rest	Middle East	S. America	Africa
2013 share	32%	33%	23%	5.7%	3.5%	2.5%	1.5%
2020 share	38%	30%	19%	5.3%	4.1%	2.5%	1.9%
2013-20 CAGR	15%	9%	5%	8%	7%	5%	10%

Sources: "Adding Value to Parcel Delivery", Accenture 2015. [https://www.accenture.com/\\_acnmedia/Accenture/Conversion-Assets/DotCom/Documents/Global/PDF/Dualpub\\_23/Accenture-Adding-Value-to-Parcel-Delivery.pdf](https://www.accenture.com/_acnmedia/Accenture/Conversion-Assets/DotCom/Documents/Global/PDF/Dualpub_23/Accenture-Adding-Value-to-Parcel-Delivery.pdf)



# Hyperconnected City Logistics



Source: Crainic & Montreuil (2015): "PI Enabled Hyperconnected City Logistics", International City Logistics Conference, Tenerife, Spain.

# 4 Incremental Designs for P/D Lockers

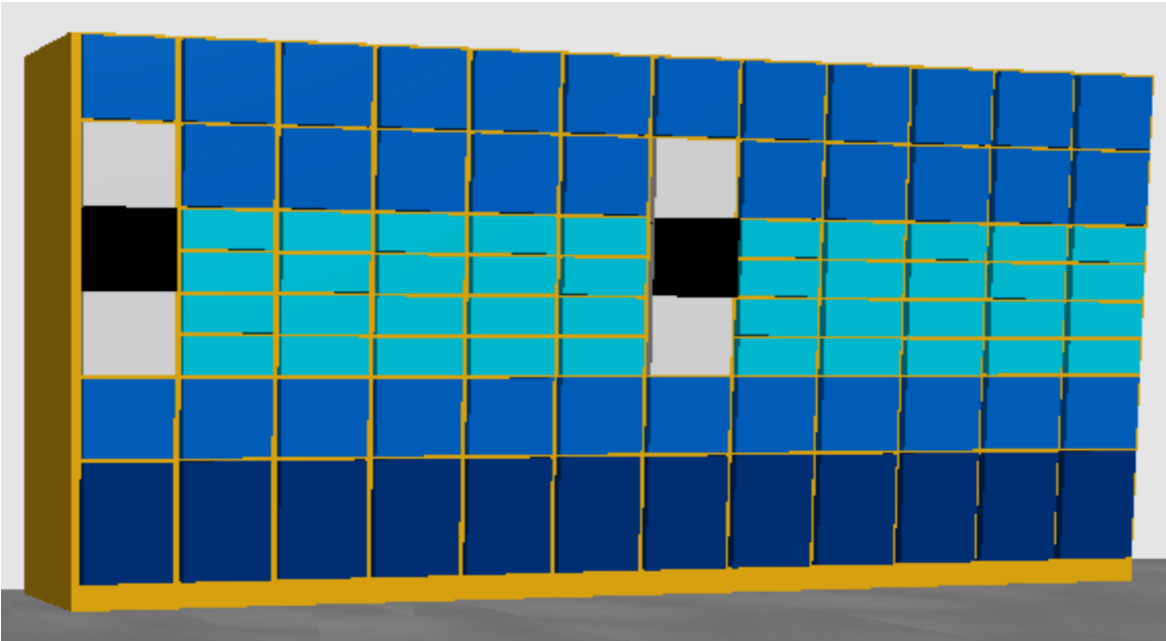
- Urban density more and more critical for efficiencies
- A growing B2C market
- Hyperconnected City Logistics framework
- P/D Lockers expanding worldwide

What design makes sense for a pickup & delivery locker bank?





# Fixed Configuration Smart Locker Bank



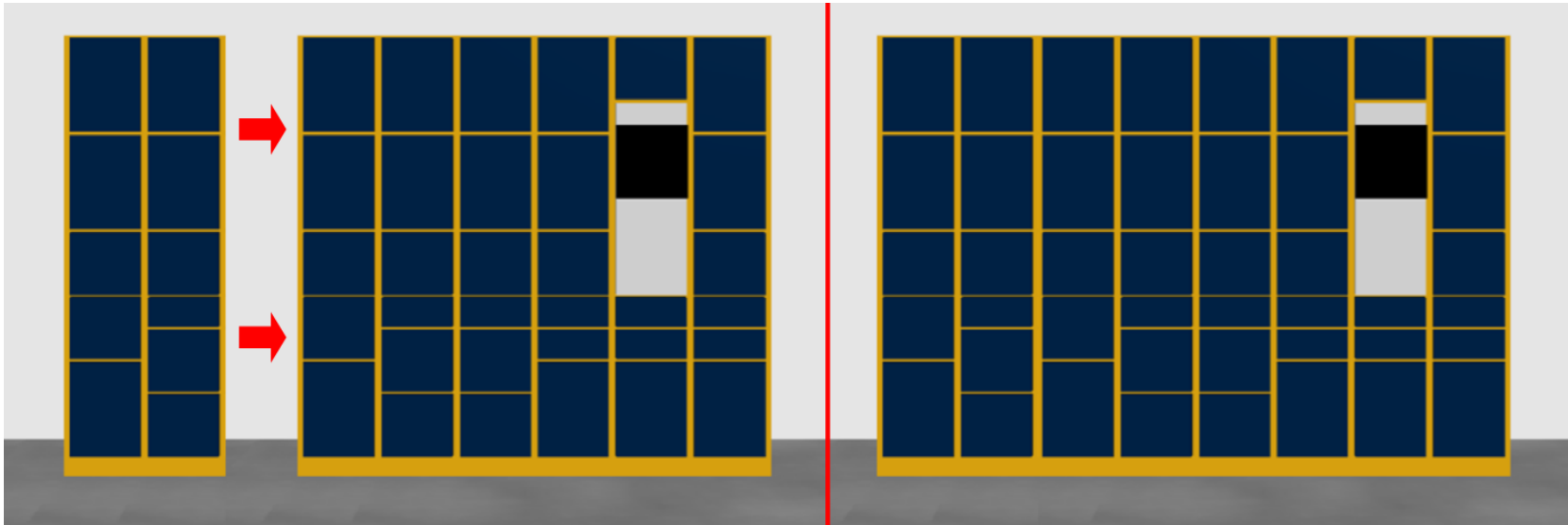
## Main advantages:

- One-time implementation
- Opportunities for economies of scale (manufacturing standard units)

## Main disadvantages:

- Rapid obsolescence in growing / declining markets
- Cannot adapt to variation of delivery patterns (fixed configuration of locker sizes)

# Exploiting Modular Towers



## Main advantages:

- Can adapt its global capacity over time
- Advantageous in highly seasonal markets (e.g. capacity requirements doubling before Christmas)

## Main disadvantages:

- Requires inventory management and distribution systems for modular towers
- Requires capacity management policies (frequency etc.)
- Can be difficult to nicely adapt to variation of delivery patterns



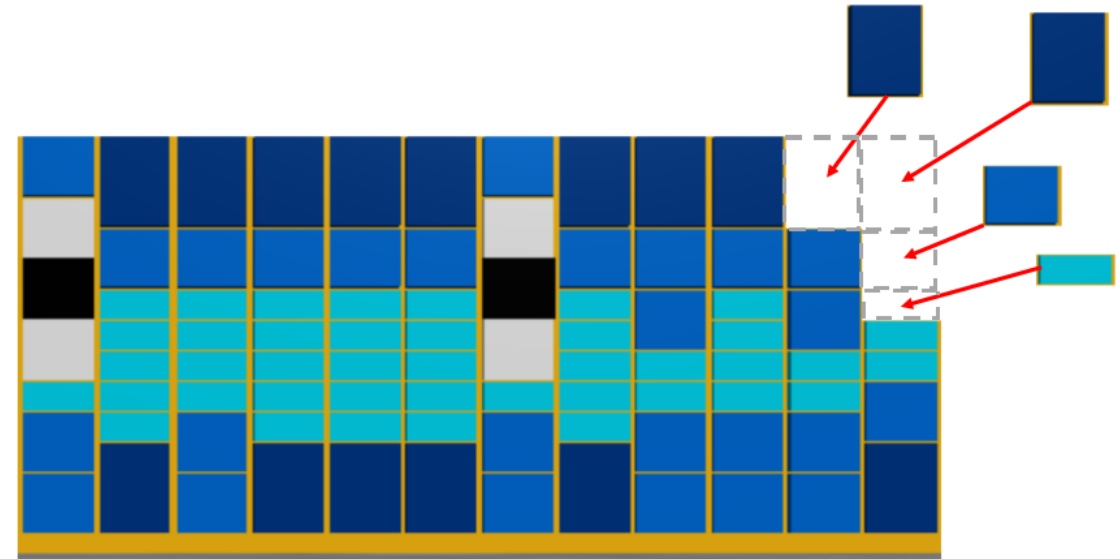
# Exploiting Modular Lockers

## Main advantages:

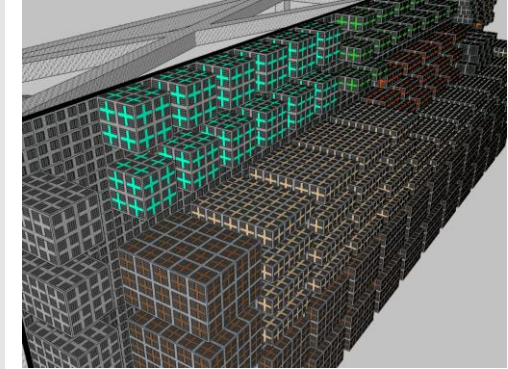
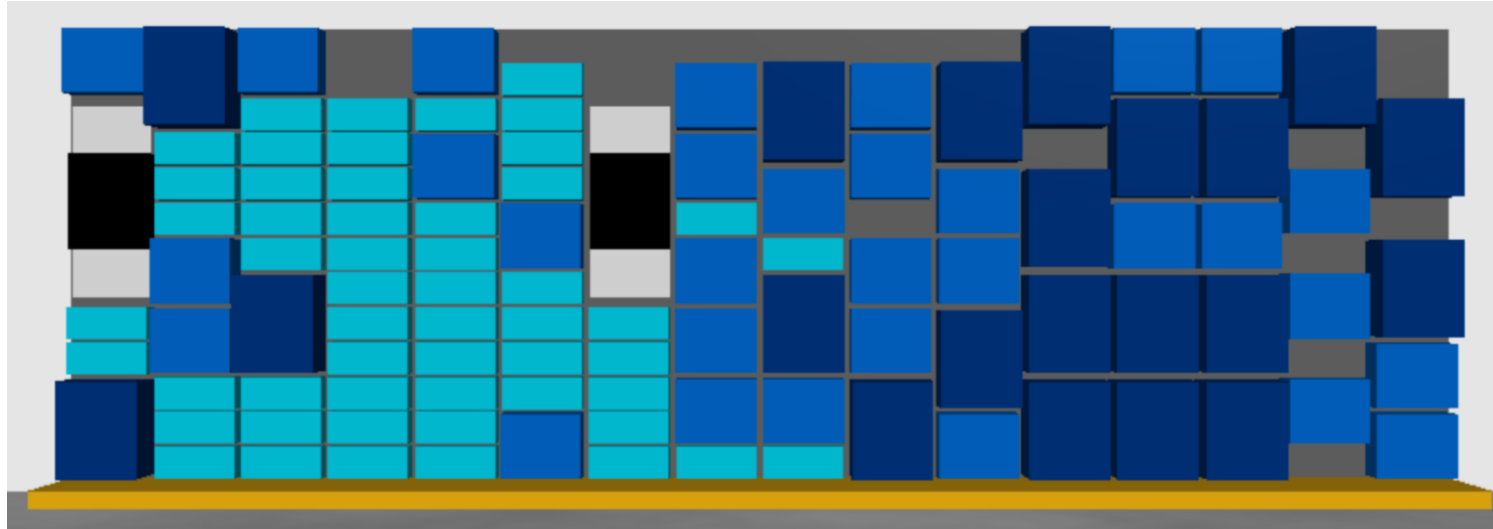
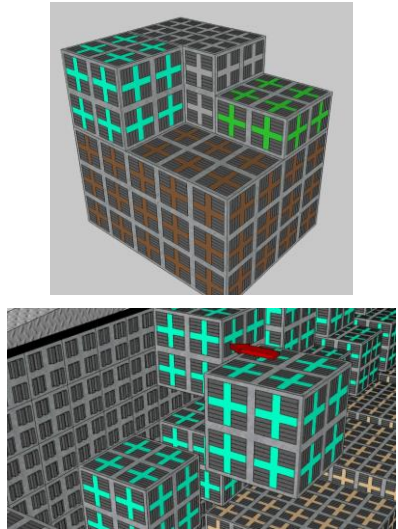
- Can adapt its global capacity over time
- Can adapt to variation of delivery patterns

## Main disadvantages:

- Requires inventory management and distribution systems for modular lockers with a variety of modular sizes
- Spare modules inventory
- Requires capacity management policies (frequency etc.)



# Exploiting PI Handling Containers



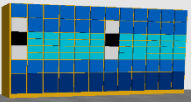
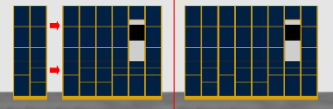
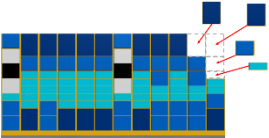
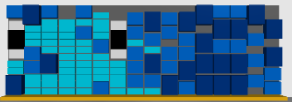
## Main advantages:

- Handling dynamics and security of goods
- Highly flexible capacities
- PI-boxes are managed globally (resource not specific to smart lockers)

## Main disadvantages:

- Requires full implementation of PI-containers as a mean of transportation, handling and storage
- Requires Physical Internet Hyperconnectivity of logistics networks to ensure dynamic circulation of PI-containers
- Technology challenges

# Conclusions

	Option	Main advantages	Main disadvantages
	Fixed	<ul style="list-style-type: none"> <li>• Implementation costs</li> <li>• Economies of scale</li> </ul>	<ul style="list-style-type: none"> <li>• Adaptation to demand variability</li> </ul>
	Modular Towers	<ul style="list-style-type: none"> <li>• Adaptation to global demand variations</li> </ul>	<ul style="list-style-type: none"> <li>• Adaptation to delivery patterns variations</li> <li>• Spare modules inventory</li> <li>• Capacity management</li> <li>• Special distribution equipment</li> </ul>
	Modular Lockers	<ul style="list-style-type: none"> <li>• Adaptation to global demand variations</li> <li>• Adaptation to delivery patterns variations</li> </ul>	<ul style="list-style-type: none"> <li>• Spare modules inventory</li> <li>• Capacity management</li> <li>• Special distribution equipment</li> </ul>
	$\pi$ -Boxes as Mobile Modular Lockers	<ul style="list-style-type: none"> <li>• Highly flexible configuration and capacity</li> <li>• High P/D efficiency</li> </ul>	<ul style="list-style-type: none"> <li>• Relies on emerging PI containers</li> <li>• Technology challenges</li> </ul>



Thank you!

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# Modular Solutions for Mobile Hospitals

A Physical Internet Consideration

*Stephen Spulick, Grainne Lynch, Changliang Liu, Suzanne Marcotte*

IPIC 17

Graz, Austria

# Disasters, Healthcare and Preparedness

## ❑ Employment

- ❑ Planned

- ❑ Unplanned

- ❑ Preparedness - Repair - New Construction (Military/Civilian)

- ❑ Humanitarian (Military/Civilian/NGO)

- ❑ Contingency (Military)





# Disasters, Healthcare and Preparedness

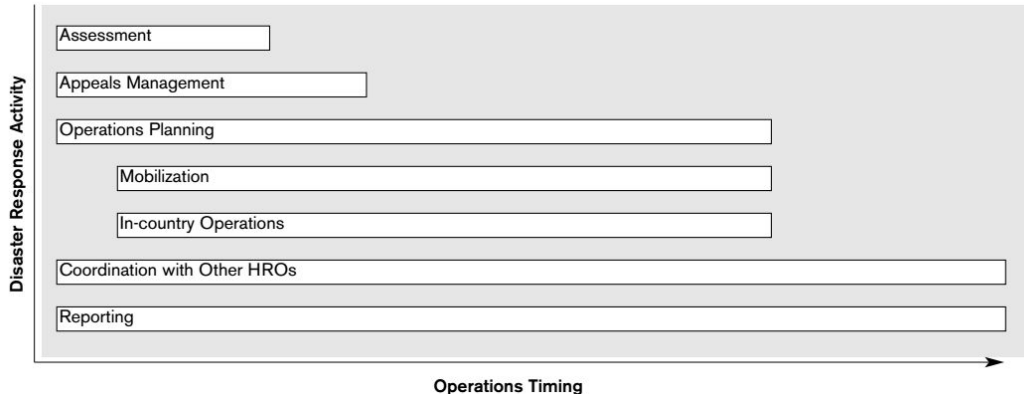
## ❑ Brief History

- ❑ US Civil War (1863-1865)
  - ❑ Ambulance Corps (Surgeon General Hammond)
  - ❑ Evacuated >9,400 wounded from Antietam battlefield in 1 day
- ❑ WWII (1939-1945)
  - ❑ US Army COL Carroll modularizes and shrinks hospitals for mobility in the Pacific Theater (25 beds/29 staff/Man-portable/lacks full-functionality)
- ❑ 1950s
  - ❑ Ambulances begin change to mobile hospital-like capabilities after the 1952 UK Harrow and Wealdstone train disaster (112 dead/ 340 injured)
- ❑ Modern Day
  - ❑ 1st Remote controlled Telesurgery - “the Lindburgh operation” (Surgeons in New York, gallbladder patient in Strasbourg, France)

# Response Speed

## Supply/Material Velocity

- ❑ A Supply Chain bridges Readiness and Response
- ❑ Capability expense requires pre-planning
- ❑ Transportation to affected area may be extremely limited (Asset availability and infrastructure damage)



1. <24 hrs Assessment team launched
2. 36 hrs Appeals made - no supplies = no relief
3. Scarcity drives up costs
4. Political and environmental assessments ongoing

# Response Variability

- ❑ Each requirement is unique
- ❑ Pain Points drive responses for Humanitarian Relief Organizations (HROs)
  - a. Donor scrutiny of funding flow
  - b. Organizational culture and turnover
  - c. Lack of institutional learning
  - d. Little pre-event collaboration
  - e. Ineffective technology leverage






# Facts

- ❑ Current shipping configurations do not optimize cube for Mil/Civ or NGO
- ❑ Manufacturers have little incentive to design and package healthcare material for PI use
- ❑ Equipment/material requirements are tied to capability (Operating Room, Intensive Care Unit, Intensive Care Ward etc.) and are known
- ❑ Certain capabilities are used more frequently




# Research Questions

## Qualitative-

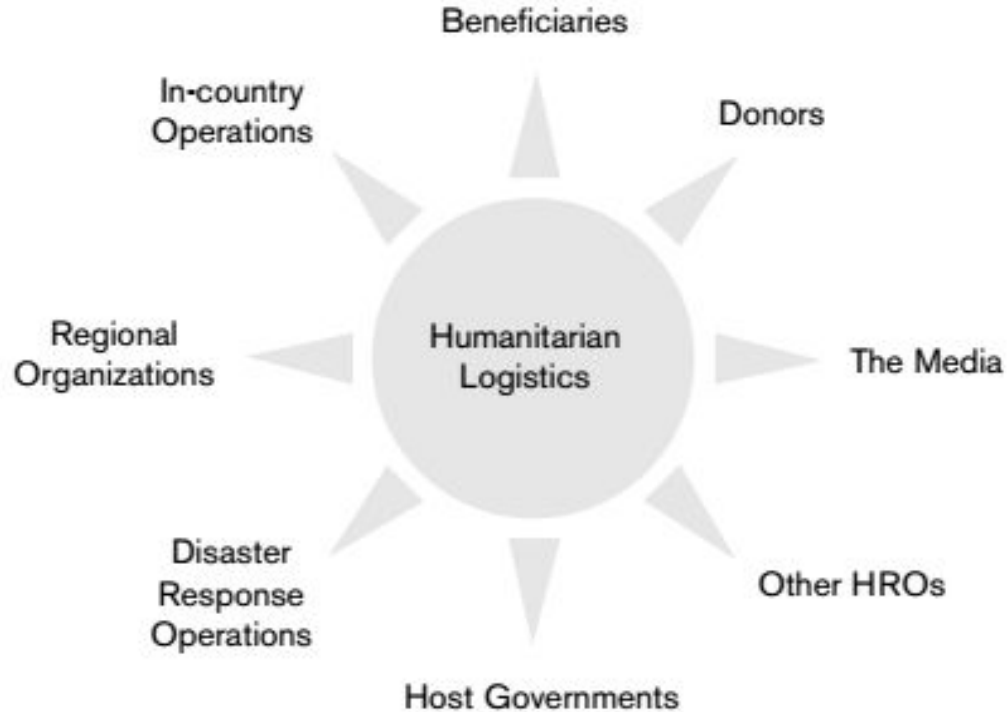
- ❑ What mobile hospital material and equipment is most inefficient in cube use?
  - ❑ What are the greatest standardization challenges for PI shipping principles?
  - ❑ Will organizations share storage/configuration to optimize fast response?  
(Strategic Dispersion)
  - ❑ Can ISO assist in worldwide standard development for critical equipment?
  - ❑ How likely will changes occur?
  - ❑ What impetus is required for change to occur?
  - ❑ Who would make the change decision to use PI principles?
  - ❑ Where is optimal location of shared materiel/equipment
- 

# Hypotheses

- ❑ A Community of Practice is possible between Mil/Civ and NGO mobile hospital capability deployers
    - ❑ Specialized conferences and publications will be attended
  - ❑ Medical Equipment acquisition will incorporate PI storage and clinical viability
  - ❑ Medical Material storage configuration can be standardized based on PI Standards
  - ❑ Medical Equipment will be shared among participating capability deployers and tracked by PI identified for accountability
  - ❑ Communicating with one voice to donors, suppliers, and logistics service providers will induce change to PI practices and methodology
  - ❑ Competent logistics managers can be hired and retained
- 



# Stakeholders



# Research Concerns

- ❑ Commercial Off the Shelf (COTS) Medical Equipment is subject to shock, humidity, heat cyber-security challenges to maintain viability
  - ❑ Capability positioned correctly to respond to disaster type requiring specialized equipment
    - ❑ Cold/hot weather
    - ❑ Urban/rural
    - ❑ Mountainous/ sea level
  - ❑ Interoperability between participating organizations (ISO)
  - ❑ Design for emerging delivery technology (Drone, UAV, driverless)
- 